

Richard E. Tasker
5 Dawn Lane
Randolph, NJ 07869
25 July 2007

Denville Transmission
370 E. Main St.
Denville, NJ 07834

Dear Sirs,

Please find enclosed my check for \$267.50 for the replacement of the VSS in my 1995 Windstar LX.

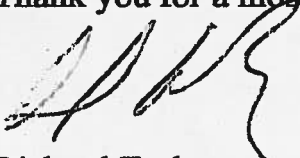
I must say that this was one of the most pleasant experiences dealing with an automobile repair shop I have had for many years. I brought the car to you in the morning expecting to have it in your shop for days - the typical for virtually all but the simplest of repairs/maintenance. I also expected to pay more than you charged since I had no way of knowing what the "check engine" light meant in this case.

Imagine my surprise when you called this afternoon, the same afternoon of the day I dropped it off, saying that it was all repaired and I could come by to pick up the car. I was even more surprised that you said you would put the key in the car and I could send you a check for the payment. There are not too many businesses these days that trust the customer like that. I sincerely hope that you can continue operating this way and that none of your customers abuse this trust. Maybe I am getting old, but I remember when it used to be this way in many places, but with everyone taking advantage of whatever they can get away with it has pretty much disappeared.

Finally, I was surprised by the invoice - not in the way I am usually surprised when the bill looks like someone took the actual cost and multiplied it by 5 to get the final charges - but pleasantly surprised at the amount since I knew what it would take to replace the VSS on the Windstar, thanks to Ford's "fine engineering design".

You can be assured that I will recommend Denville Transmission to anyone who needs any kind of transmission work, and if I am unfortunate enough to have transmission problems again I will certainly bring the car to you.

Thank you for a most pleasant experience,



Richard Tasker

And it was a miracle we found you.
If ever I can repay you for
your help and generosity, we will.
Always remember you - and know
that you have a friend in
Zaverhill Massachusetts.

The Barone family.
When I tell people the story
of what happened to us and
how we were treated by
you and your group. They
can't believe it and say it is
unheard of. Your kindness.

Your kindness
meant so much!

My family and I can't
thank you enough. You
saved our vacation and the
Campfire ran our home the rest of
the trip. We wanted to send you
this card to let you know how
ready we are appreciative. There are
not many people like you left.

Dear Rob,

...BEING SUCH A BLESSING!
THANK YOU

Thank you from the bottom
of my heart for repairing my Jeep and providing
a "leaner car." Your generosity overwhelms me.
Thank you so much for what you did. Terry

"When the Holy Spirit controls our lives He will produce this kind of fruit in us:
love, joy, peace, patience, kindness, goodness, faithfulness." (That's you!!)

GALATIANS 5:22 TLB

Rob,
Thank you so
much for all the work
you & your crew did on
my Cooper. I really do
appreciate it.

- Maria
Bumgardner

**BLEAKLEY, DWYER, SCHWARTZ
COONEY & FINNEY, L.L.C.**

100 Passaic Avenue, Suite 101
Fairfield, New Jersey 07004
Telephone: (973) 276-5868
Telefax: (973) 575-5347
john.voigt@nmfn.com

1/27/10

From the Desk of John H. Voigt, Jr., CFP

Denville Transmission:

Thank you for checking
out my van on Tuesday. Though
you didn't find anything, I know
you spent some time on it and
wanted to pay you something for
it. I appreciate your honesty,
as not all mechanics are honest.
It is nice to know that some
folks still try to make an honest
living.

If ever I need trans work
I will come to you, and will
recommend friends to you.
Thanks again,

Maryellen Voigt

Thanks
John H. Voigt, Jr.
CFA, CFP, ChFC
1/27/10

Dear Dan, Just Preston, had
the 1994 Dark Green Bonnell
towel East Sunday to you shop
We just wanted to thank you for
acting so quickly and helping
our son with this problem. We
really appreciate your quick
service. Sincerely,
Helen + Steven Preston

Jan. 26, 1993

Dear Rob -

Thanks again for all you did.
You stood behind your work in the
hottest way possible. I'm glad more
than I could have expected

Jim Higgins

Dear Rob,

I just want to say thanks
for your services and great work.

I know it seems like we call
to much but I hope we are not too
much of a bother. You do a really
good job -
your friends,
George + Dana

As much as I hate trouble
with my car... I'm grateful
for Dennis Evans!
Thanks for my very important
help over the last couple of weeks.
It can ever provide a great
as distinct from the school... Let
me know. Love, M. Evans