



Elevator



Our elevator received a "hydraulic modernization" this summer. (AKA an upgrade.) Since our elevator has broken down more times in the last two years than we care to admit, it was time for an upgrade.

We think you'll be very happy with the results!

VRI MOVES TO A NEW LOCATION

Vacation Resorts International (VRI) has moved their offices.

VRI will be open for business at the new location located at:

Vacation Resorts International
25510 Commercentre Drive, Suite 100
Lake Forest, CA 92630

Telephone numbers will remain the same as the previous location.

Hours of operations will be 8:00am to 5:00pm
Monday – Friday.

Please Reach Out to Me!

Do you have questions about your timeshare and just aren't sure who to ask? If you are not sure how to book your reservation, exchange your week, or rent out your unit please contact me. We have a form that I created called "Timeshare 101" that simplifies your timeshare



ownership here at SurfSide and I would be more than happy to send it to you. If you have any questions please contact me, I want you to get the most out of your timeshare, that is what I am here for!

If you have a special request for your upcoming stay or have a suggestion for the resort I would love to hear it. We want to make sure you have the best vacation possible when you stay with us, at your second home, the Capistrano SurfSide Inn.

Your General Manager,
Amanda Burgess

(949) 240-7681 Phone

(949) 493-5793 Fax

CapistranoSurfSideInn@yahoo.com

**CAPISTRANO SURFSIDE INN
VACATION PLAN OWNERS
ASSOCIATION BOARD MEETING
HIGHLIGHTS
February 20, 2014**

The Board meeting took place at 12:10 p.m. Board members present were Richard Davenport, and Donald Maxey. Bob Gallagher participated by telephone. Doug Michie and Larry Dick were unable to attend. Representing management was Paul Fowler from VRI and Amanda Burgess, Resort General Manager.

- Approved minutes of the previous meeting held on November 7, 2013.
- Approved up to \$3,200 from Replacement funds to buy new desks to replace the existing wall shelves in Sundowner units.
- Approved Replacement funds to replace the 1st floor public restroom floors and to repair any damage that was found. Cost will be ratified from Replacement funds at the next meeting.
- Elected slate of officers: President: Davenport; Vice President: Maxey; Secretary: Gallagher; Treasurer: Michie; Director: Dick.

**CAPISTRANO SURFSIDE INN
VACATION PLAN OWNERS
ASSOCIATION
TWENTY-NINTH ANNUAL
MEETING OF THE MEMBERSHIP
February 20, 2014**

- Approved the minutes of the previous meeting held on February 21, 2013, with corrections.
- Elected two incumbent candidates to the two open seats on the Board.

FINANCIALS

The year-end financial report is complete and available. A copy has been posted on the resort website. If you wish to have a copy, please contact Amanda Burgess, the resort manager, and one will be sent to you at no cost.

**CAPISTRANO SURFSIDE INN
VACATION PLAN OWNERS
ASSOCIATION
BOARD MEETING
HIGHLIGHTS - May 8, 2014**

The Board meeting took place at 3:00 p.m. Board members present were Richard Davenport, Donald Maxey and Larry Dick. Bob Gallagher and Doug Michie participated by telephone. Representing management was Paul Fowler from VRI and Amanda Burgess, Resort General Manager.

- Approved minutes of the previous regular meeting held on February 20, 2014.
- Approved the minutes of the Annual Meeting on February 20, 2014, for form and content.
- Approved a bonus for Augustina Muniz.
- Approved an additional \$4,600 from Replacement funds for elevator equipment.
- Approved \$27,678 reimbursement from Replacement funds to Operations for 2013 work identified in the year-end audit.
- Approved \$900 from Replacement funds for new carpet in the exercise room.
- Approved insurance renewal with 2% increase in premiums.
- Approved the 2013 year-end audit as presented.

(Note: A copy of the minutes of this meeting is available at the resort for your review. If you wish to have a copy of the minutes for your records, please send your request to VRI, Attention: Samantha Colter, 25510 Commercentre Drive, #100 Lake Forest, CA 92630 and a copy will be sent to you.)

**Capistrano SurfSide
Board Meetings**

REGULAR BOARD MEETINGS

Thursday, August 14, 2014 at 3:00 pm at the resort
Thursday, November 6, 2014 at 3:00 pm at the resort

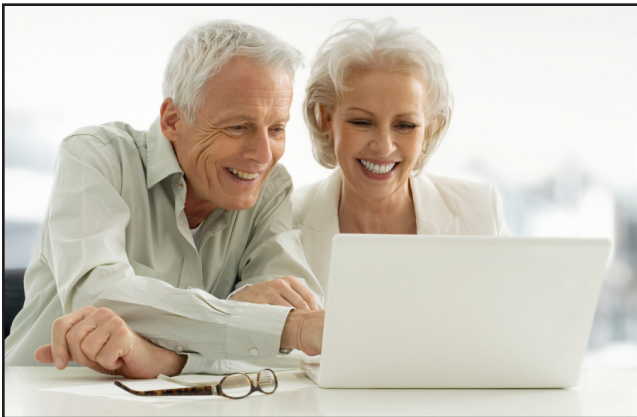
Meeting dates, times and places are subject to change.

Vacation Resorts International (VRI) Announces New Online Features

Vacation Resorts International is pleased to announce the delivery of real-time online reservations for owners at VRI-managed resorts. Our commitment is to deliver a simple, reliable, comprehensive reservations portal enabling you to make use-week reservations online. In addition, you can now manage account information and address changes, enhanced bill payment, access to resort-specific forms, use calendars and rental agreements.

Our new "For Owners Only" will provide you with secure access to all of your VRI accounts. You must have an email address on file with us to access the on-line reservation system. If you do not have an email address on file, please call (866) 469-8222 to update your account(s).

How to Use Online Reservations and Account Management



Access www.vriresorts.com and click on the 'For Owners Only' screen. Select 'Log In' then select 'New User' and create your personal online account by completing the log-in screen using your email address on file. You set your own password and security question. Your Account Home page details all of your intervals at VRI-managed resorts. Intervals are grouped by your email address. If an interval does not appear in the list, please call (866) 469-8222 and have your email added to the missing inventory.

Select an interval. You now have the opportunity to change your address and contact information (one change request will update all accounts), make reservations in accordance with your resort booking policies, and make a payment.

Once you have selected the desired inventory, you will be prompted to confirm your selection within two minutes. During this two-minute period, the inventory you selected is unavailable to anyone else. If you do not confirm within the two-minute period, the inventory selected is opened up for selection by another owner and you will need to make a new selection.

Your reservation confirmation will appear online and you may redirect that reservation confirmation to an exchange program to bank your inventory if desired by clicking one of the links at the bottom of the confirmation. You will automatically receive a confirmation by return email. Your reservation activity also appears on your online account page for the selected interval.

E-Mail List . . .

Would you like to receive e-mails from the resort that include bonus-time, special offers, area events and other important resort information?

To be added to the manager's e-mail list please send an e-mail to CapistranoSurfSideInn@yahoo.com.



C A P I S T R A N O

SurfSide Inn



Vacation Resorts International
25510 Commercentre Drive
Suite 100
Lake Forest, CA 92630

ADDRESS SERVICE REQUESTED

PRSRST STD
U.S. POSTAGE
PAID
PERMIT 751
SAN DIEGO CA

PUBLICATION

The Association News is brought to you on a quarterly basis by the Capistrano SurfSide Inn Vacation Plan Owners Association. Its purpose is to bring noteworthy news and stories of interest to owners of the Capistrano SurfSide Inn.

Members of the Board:

Richard Davenport, *President*
Don Maxey, *Vice President*
Bob Gallagher, *Secretary*
Doug Michie, *Treasurer*
Larry Dick, *Director*

Contributors:

Paul Fowler, *VRI Vice President of Resort Operations*
Amanda Burgess, *General Manager*

Management:

 Vacation Resorts International – (949) 587-2299
“Perfecting the Art of Hospitality”

Printing and Design:

WinCom Litho

If you are interested in writing to the Capistrano SurfSide Inn Board of Directors, please direct all correspondence to Vacation Resorts International, Attn: Paul Fowler, VRI Vice President of Resort Operations, 25510 Commercentre Drive, Suite 100, Lake Forest, CA 92630.

If you are interested in submitting an article to be published in the Association Newsletter that you feel would be interesting to fellow owners, please direct all correspondence and photographs to the General Manager.

Service Directory

Capistrano SurfSide Inn

34680 Coast Highway
Capistrano Beach, CA 92624
Telephone (949) 240-7681 / Fax (949) 493-5793

MANAGEMENT

Vacation Resorts International (VRI)
25510 Commercentre Drive, Suite 100
Lake Forest, CA 92630 (949) 587-2299

EXCHANGE INFORMATION

Interval International (II) (800) 634-3415
Resort Condominiums International
(RCI) (877) 874-3334
Trading Places (800) 365-3011
Vacation Resorts International
(VRI) (949) 859-2181
VRI*ety™ (888) 203-1044

RESERVATIONS

Information/ Assistance (949) 859-2181
Bonus Time (949) 240-7681
Vacation Tyme® (866) 469-8222

OWNER SERVICES

Assessment Billing & Collections . . . (949) 855-8004
Rentals (800) 874-8770