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Patient No-Show/Late Cancellation Policy

At Center Pointe Family Medicine we strive to meet and exceed the expectations of all our patients and we are dedicated to providing you with the best care and services possible. We also strive to meet your needs by providing appointment times that best fit your schedule.

Time is specifically reserved for you on our schedule when you make your appointment. When sufficient notice is not given to cancel or reschedule your appointment, it does not give us enough time to contact another patient who could come to the clinic during your assigned time. This can result in other patients not getting the care they need, when they need it.

In order to serve our patients we have implemented the following No-Show/Late Cancellation Policy.

Center Pointe Family Medicine policy states that 3 or more no-shows or late cancellations is considered to be excessive. Patients who have no-showed, missed their appointment, or failed to cancel/reschedule with at least 24-hour notice will be dismissed from the practice on their third violation. The providers and staff understand that there are occurrences that can prevent you from making your appointment time; it is due to this that we have extended the 3 occurrence policy. All late cancellations and missed appointments are subject to a \$65 charge.

Patient Signature/ (Parent or Guardian for Minor)

Date