# Offered Services

## **Guards - Stationary Guard Post**

Our sales representative is available for consultations so that we can plan guard-post assignments according to your needs. Schedules will be developed to satisfy your specifications.

The following are some of the reasons we feel we provide an excellent security service:

- 1. Selection of the best personnel for the job.
- 2. We provide uniformed and properly equipped personnel.
- 3. We provide pre-job as well as on-the-job training.
- 4. We provide unannounced, unscheduled patrol supervision.
- 5. Our rate of pay ensures that we have the best personnel in the security field.
- 6. If you choose, we can provide an electronic-tour guard system.
- 7. We provide a computerized telephone timekeeping system with caller ID.
- 8. We provide a consultant to assist you with all your security needs.



We provide field supervisors with each security plan to make periodic checks of **on-duty** personnel. Once guard posts are in place, each officer will record incidents or problems as they occur on duplicate daily report forms. One copy of each report will remain with you, so you will be aware of any incidents recorded by a guard during any shift. Serious incidents are reported at the time they occur.



### **Our Timekeeping System**

Our company employs a computerized telephone timekeeping system with caller ID. This system requires all of our employees to clock in and clock out of your facility using a touch-tone telephone. We invested in this computer technology to help us increase the consistency and quality of our service to you. It will automatically alert a supervisor in the event of absenteeism. The end result will be a higher level of service and consistency at your

facility.

#### **Patrol**

We can provide both vehicle and foot patrol for your property, which generally includes walking or driving through the premises, checking doors and windows, and watching for signs of fire or other possible hazards to your property. Our service representatives will help you determine your needs in these areas.

Our officers work out of marked vehicles to inspect your property. Following varied schedules and routes, our officers are highly visible for unpredictable periods in order to deter criminal activity during the hours when your property is most vulnerable.

Our patrol services include the physical inspection of exterior doors and windows as well as drive-through inspections of the parking facilities and building perimeters. Our services also include watching for signs of fire or other possible hazards to your property.

#### **Basic Patrol**



- 1. Patrol vehicles are equipped with cellular communications to ensure immediate response and backup between vehicles on patrol.
- 2. Following any security patrol check where something out of the ordinary has occurred, you will receive a written report detailing the observations and events.
- 3. If it is an emergency situation, clients receive an immediate phone call.
- 4. A sales representative will assist you in determining your security needs in this area.

### **Qualified Investigators**

Our investigators are either current or former police officers. All are highly trained and knowledgeable in "all facets" of investigations and law-enforcement practices. The gathering of information and the preparation of in-depth reports are accomplished through sophisticated methodology and technologically advanced equipment.

## **Training**

At South County Security Services, Inc., we are known for our specialized training. Aside from the state-required courses, we have a security officer training program which teaches:

- · Introduction to Security
- The Importance of the Security Officer
- Legal Issues
- Human and Public Relations
- Communications

- Patrol
- General Duties
- Report Writing
- Fire Prevention and More

All employees are paid and required to attend in-service training session on the first payday of each month. We have been authorized by the State of California to provide the State mandated training required by the Business and Professions (B&P) Code, Chapter 11.5, Sections 7583.6, 7583.7, and Title 16, Division 7, Article 9, Section 643 of the California Code of Regulations (CCR's). State Licenses PP07221 and PI7727.