

Questions you should ask before lighting installation

Besides providing you with the best products on the market to create beautiful lit landscape designs for your home or business, Eco-Systems, Inc. would like to assist with other aspects of the installation. To prepare for your investment, here are the questions we'd like you to already have answered.

- **What services do you provide and what is the cost?** Eco-Systems, Inc. provides after-sale services including spring and fall check-ups. We check all lights, replace bulbs, straighten fixtures, check voltage, and adjust timers accordingly. The cost is provided in your estimate. All service and install crews use tablet-based software which provides crew members with detailed customer information including location of all components, history, cost of service and repairs, and GPS location.
- **Do you offer a warranty?** Yes. All of our work is guaranteed for 3 years. Additionally, here are the warranties on our popular products:
 - Unique fixtures have a 15 year to lifetime limited warranty, depending on the fixture
 - Lighting transformers have a limited lifetime warranty
 - LED lamps have a five year warranty
 - Alliance fixtures have a lifetime warranty
 - Cast fixtures have a lifetime warranty
 - Timer and photocells have a one year warranty
 - Halogen lamps do not carry a warranty
- **Do you locate underground utilities?** "Call Before You Dig" service will be contacted by the contractor. This service takes two full working days to locate utilities, but does not include underground dog fencing, lighting, and drain pipes. Please notify Eco-Systems, Inc. of these utilities and we will use a tracking device to locate them.
- **Can I see the fixtures; do you have a demo kit I can try?** A durable landscape lighting fixture should be heavy, around 5 to 10 lbs., and should contain gaskets that seal out moisture. A landscape lighting contractor with experience will have a demo kit. Ask for a weekend demonstration; this allows you to move fixtures and try different techniques with the lights that fit your home's style.
- **Will all fixtures be tested with a voltmeter?** Yes. It's important to use a voltmeter to safely monitor the amount of voltage being distributed to each fixture. Poor voltage drops between fixtures results in dim, uneven, overpowered, or underpowered lights. It will also shorten the lifespan of your fixtures, bulbs, and can cause fires.
- **Why do I need watertight electrical connections?** Twenty or more electrical splices are below ground in an average landscape lighting system. The wire contains copper and when it comes into contact with moisture, oxidation takes place. Electrical problems are the number one maintenance problems with landscape lighting systems. Eco-Systems, Inc. uses corrosion-proof wire nuts on all wire splices and the use of a hub wiring system.
- **Are path lights going to be installed in the lawn or beds?** Lawn maintenance would become very difficult if path lighting fixtures are installed throughout your lawn. Therefore, they should be installed in beds. Fixtures look more appealing in beds, where the source of light is unseen.
- **Is my lighting system expandable in the future?** Lighting systems are easily expandable if installed correctly. At Eco-Systems, Inc. we always install extra wires for future needs and for service if any wires fail. We install a higher wattage transformer that has room for expansion.

- **Are customer references available?** Yes. Eco-Systems, Inc. will proudly refer names and telephone numbers of recent customers you can call. A satisfied customer is the best way to gauge the experience you will have.
- **What's some other information I might like to know?** Landscape lighting enhances a property's value as well as the pride you feel when you look at the home you own. Outdoor lighting creates new drama and beauty in a garden year-round. Lighting reduces the risk of slipping and falling or otherwise injuring yourself or your guests around sidewalks, decks, pools, spas, and other landscape features. Home security increases when you have lighting features. Since these usually stay on at night, they are a deterrent to burglary, vandalism, and other crimes. Landscape lighting operating expenses are approximately a third less than 120 volt lamps. Installation costs are up to 90% less than 120 volt lamps per fixture. Low-voltage lighting is safe for children and around pools.

For service, please contact Chris or Taryn at Eco-Systems at:

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