



PAHC FALL TRAINING

Saturday, November 10, 2018
8:00 a.m. – 3:00 p.m.

Cooperative Board of Directors



Host Co-op

Northwest Cooperative Homes
223 R Street, NW
Washington, DC 20001
202-234-8003

Join PAHC to hear from the Expert(s) on

Resolving Conflict Resolution in the Board Room

Conflict is a normal part of healthy relationships. After all, two people can't be expected to agree on everything at all times. Learning how to deal with conflict – rather than avoiding it – is crucial. When conflict is mismanaged, it harms the relationship, but when handled in a respectful, positive way, conflict provides an opportunity for growth, ultimately strengthening the bond between two people.;



- ▶ **An Overview of Cooperative Documents**
- ▶ **Understanding the Board's Role and Responsibility**
- ▶ **Updates on Laws Affecting Cooperative Housing**
- ▶ **Questions & Answers**

The Seven Steps to Effective Conflict Resolution

- #1 Identify and clearly define the real problem.
- #2 Brainstorm solutions.
- #3 Evaluate the solutions.
- #4 Choose the best win/win solution.
- #5 Implement this solution.
- #6 Choose a follow up date to evaluate.
- #7 Celebrate your success!

REMINDER REMINDER REMINDER

PAHC 43rd ANNUAL CONFERENCE
APRIL 25-27 2019
The Holiday Inn Hotel
6600 Coastal Hwy, Ocean City, Maryland 21842

For more information, visit PAHC website
<http://potomacassoc.org>

Saturday, November 10, 2018

Agenda

***Registration – Breakfast**

8:00 – 9:00 a.m.

***Overview Co-Op documents**

9:00 a.m. – 10:30 p.m.

***Resolving Conflict Resolution in the Board Room**

10:30 a.m. – 12:00 p.m.

12:00 p.m. - 12:45 p.m.

***LUNCH**

12:45-3:00 p.m.

Workshop Conclusion/Wrap-up



Board Meeting Immediately following Training



Registration

Name of Cooperative or Organization: _____

Address _____

City _____ State _____ Zip _____

Name of Attendee(s) _____

*Please mail to: PAHC, 112 N. Stockton Street,
Baltimore, MD 21223; tel: 1-410-419-9479 or
email: Ruthie Wilder at
ruthiewilder@msn.com or Rhonda Dozier at
rlcheek_811@yahoo.com*

Registration Fees:

- FREE TO PAHC Members
- Non-Members \$25.00

*To ensure adequate food is prepared,
registration is mandatory!*

**For additional information, please contact
Tracina Leake-Johnson at
202-659-9069, Ruthie Wilder at 443-742-
1734, or Annie Hill 410-419-9479**

**Registration deadline
October 31, 2017**

PAHC

Our Mission

***THE PURPOSE OF THE POTOMAC
ASSOCIATION OF HOUSING
COOPERATIVES, INC. IS TO PROVIDE
CONTINUING EDUCATION FOR ITS
MEMBERSHIP***



PAHC 2018-2021 BOARD OF DIRECTORS

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