Join PAHC to hear from the Expert(s) on Resolving Conflict Resolution in the Board Room

Conflict is a normal part of healthy relationships. After all, two people can’t be expected to agree on everything at all times. Learning how to deal with conflict – rather than avoiding it – is crucial. When conflict is mismanaged, it harms the relationship, but when handled in a respectful, positive way, conflict provides an opportunity for growth, ultimately strengthening the bond between two people.

- An Overview of Cooperative Documents
- Understanding the Board’s Role and Responsibility
- Updates on Laws Affecting Cooperative Housing
- Questions & Answers

The Seven Steps to Effective Conflict Resolution

- #1 Identify and clearly define the real problem.
- #2 Brainstorm solutions.
- #3 Evaluate the solutions.
- #4 Choose the best win/win solution.
- #5 Implement this solution.
- #6 Choose a follow up date to evaluate.
- #7 Celebrate your success!

REMINDER REMINDER REMINDER

PAHC 43rd ANNUAL CONFERENCE
APRIL 25-27 2019
The Holiday Inn Hotel
6600 Coastal Hwy, Ocean City, Maryland 21842

For more information, visit PAHC website http://potomacassoc.org
Saturday, November 10, 2018

Agenda

*Registration — Breakfast
8:00 – 9:00 a.m.

*Overview Co-Op documents
9:00 a.m. – 10:30 a.m.

*Resolving Conflict Resolution in the Board Room
10:30 a.m. – 12:00 p.m.

12:00 p.m. - 12:45 p.m.
*LUNCH

12:45-3:00 p.m.
Workshop Conclusion/Wrap-up

Registration

Name of Cooperative or Organization:
________________________________________
Address__________________________
City___________State_____Zip______
Name of Attendee(s)
________________________________________
________________________________________
________________________________________
________________________________________
Please mail to: PAHC, 112 N. Stockton Street, Baltimore, MD 21223; tel: 1-410-419-9479 or email: Ruthie Wilder at ruthiewilder@msn.com or Rhonda Dozier at rlcheek_811@yahoo.com

Registration Fees:
➢ FREE TO PAHC Members
➢ Non-Members $25.00

To ensure adequate food is prepared, registration is mandatory!

For additional information, please contact Tracina Leake-Johnson at 202-659-9069, Ruthie Wilder at 443-742-1734, or Annie Hill 410-419-9479

Registration deadline
October 31, 2017

Board Meeting Immediately following Training

PAHC

Our Mission
THE PURPOSE OF THE POTOMAC ASSOCIATION OF HOUSING COOPERATIVES, INC. IS TO PROVIDE CONTINUING EDUCATION FOR ITS MEMBERSHIP

PAHC 2018-2021
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