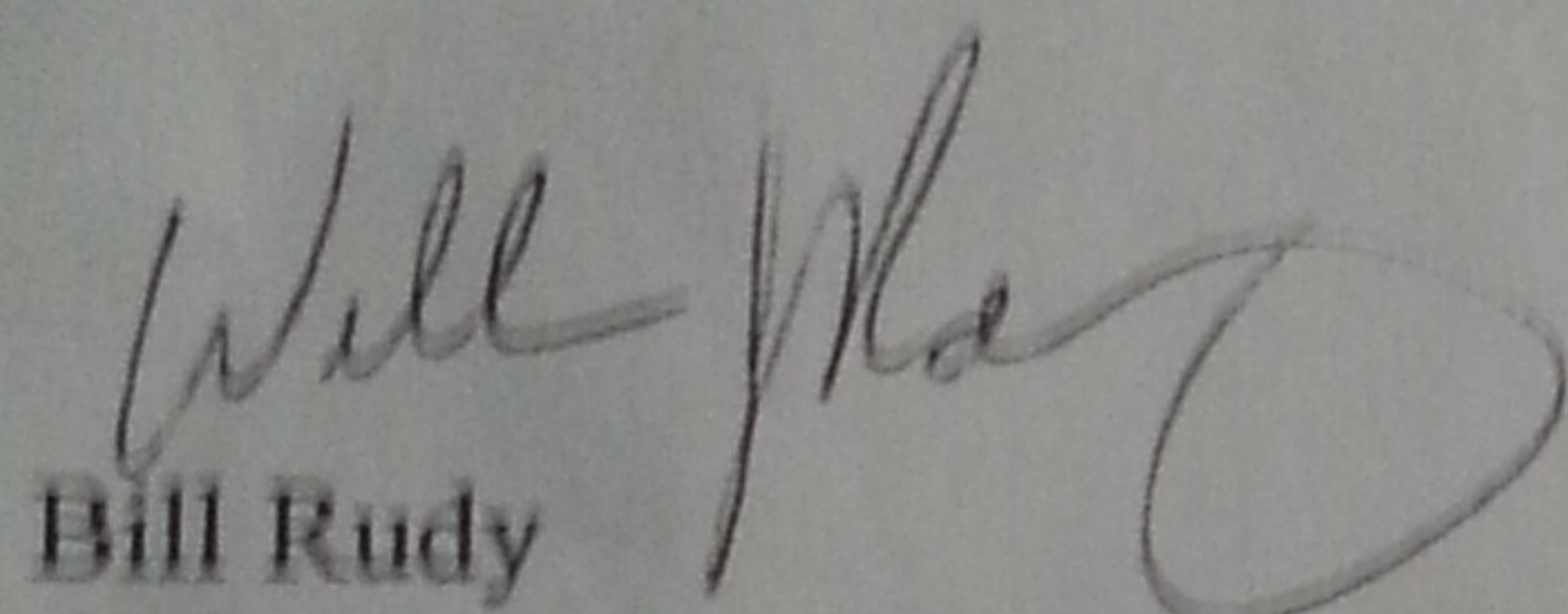


May 15, 2009

To: John "Jack" Coleman

I want to thank you for the excellent job that you and your staff did on May 14, 2009. The septic repair was completed quickly and professionally. As I explained, I am having a graduation party on Sunday and I needed the septic repaired as well as having my lawn look good for the event. Your company fixed the problem and left the area over the tank and distribution box in exceptional shape. I have been working with you and your company since 2002 and I knew from past experience that you were the one to call. Please extend my thanks to your staff, and it is a pleasure doing business with you.

A handwritten signature in dark ink, appearing to read "Bill Rudy", with a large, stylized loop at the end.

Bill Rudy
6662 Collamer Road
East Syracuse, NY 13057