

Manufacturers and Traders Trust Company, 6003 S. Salina Street, Syracuse, NY 13205 315 469 6911

March 3, 2010

To Jack's Septic Services:

I just wanted to take the time to thank you for the quick and efficient service you provided to the Green Hills Plaza located in Nedrow. I am the manager at the M&T branch in that plaza and when we started to have plumbing problems I was afraid it would take days to fix. Your team completed the job in minimal time and with no inconvenience to us or our customers. This was a big job and you completed it seamlessly and professionally.

Thank you for serving your community and we greatly appreciate it!

Sincerely,

Taylor Liebler

Branch Manager