August 20, 2013

J.P. Coleman, INC Va Jack's Septic Service 4644 Broad Road Syracuse, NY 13215

Dear Jack,

I am writing in regards to the top notch service I received from two of your employees who came out to my home to pump out my septic tank. They were both very knowledgeable about septic systems in general as well as giving me up to date information on what I should do moving forward to help my system run more efficiently. I apologize for oversleeping and not getting the phone but very much appreciate your team of guys still coming to get the job done. Please add me to your mailing list and know that for now on your businesses will be my go to for all the septic system needs my home will need moving forward.

I just wanted to let you know how I'm feeling and once again, thank you for servicing my home.

Sincerely,

Michiel Hanner 315-663-4820

Fayetteville, NY 13066