

Dear Patient;

Welcome to the podiatric medical and surgical practice of Dr. Joseph W. DiFrancesca and Dr. Jeffrey M. Kierstein. Your appointment with us has been scheduled on

\_\_\_\_\_ in the **Norwich / Waterford** office. On this date please arrive ten minutes before your appointment with the following pieces of information:

- 1. A completed and signed copy of your health and information sheets that have been mailed to you.**
- 2. An insurance card. We will need to take a copy of your card, which allows us to bill the insurance company on your behalf.**
- 3. A referral (if required by your insurance carrier) must be obtained prior to the visit for services to be covered.**
- 4. Payment (cash, personal check, Visa, or Mastercard) of any copay associated with your health insurance plan. The copay information is usually listed on your insurance card.**

*Please do not send any of the information into the office ahead of time, as we would not want this personal health information lost in the mail.*

These should be available on the day of your visit. Missing information could result in a delay with your appointment. If you have any questions please do not hesitate to contact the office. The office also asks that if you need to change or cancel your appointment, please contact the office prior to 9:00 AM on the day of the appointment. Failure to do so will result in a \$75.00 no show charge applied to your account for any missed new patient appointments.

Thank you for choosing our office to provide effective, professional management of all your foot health needs.

Sincerely,

The offices of Drs. Kierstein and DiFrancesca, DPM

*✍ Please print clearly and use black ink when completing paperwork.*

*Thank you.*

*✍ Please arrive with all paperwork completed; failure to do so may require the appointment be rescheduled. Thank-you.*

**PATIENT INFORMATION**  
(PLEASE PRINT)

Name: \_\_\_\_\_ Sex: **M/F**  
Date of Birth: \_\_\_\_\_ Marital Status: **S M W**  
SSN# \_\_\_\_\_ Age: \_\_\_\_\_ **D Sep**

Email Address: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Business Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Personal Physician: \_\_\_\_\_ Date Last Seen: \_\_\_\_\_ Referred By: \_\_\_\_\_

Patient's Employer: \_\_\_\_\_ Position: \_\_\_\_\_ **Full Time/Part Time**

Business Address: \_\_\_\_\_

Spouse's Name: \_\_\_\_\_ Spouse's Employer: \_\_\_\_\_ Spouse's work phone: \_\_\_\_\_

Pharmacy: \_\_\_\_\_ Phone Number# \_\_\_\_\_

**PERSON RESPONSIBLE FOR BILL**  
(IF OTHER THAN ABOVE)

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_  
Address (If other than above) \_\_\_\_\_ Home Phone: \_\_\_\_\_ Date Of Birth: \_\_\_\_\_

Employer: \_\_\_\_\_ Position: \_\_\_\_\_ SSN: \_\_\_\_\_  
Business Address: \_\_\_\_\_ Business Phone: \_\_\_\_\_

**INSURANCE, MEDICARE, WORKER'S COMPENSATION OR WELFARE INFORMATION**

Company or Program \_\_\_\_\_ Insured SSN \_\_\_\_\_ Group Number \_\_\_\_\_ Policy Number \_\_\_\_\_

1. \_\_\_\_\_

2. \_\_\_\_\_

**NEAREST RELATIVE TO NOTIFY IN AN EMERGENCY**  
(If not already listed)

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_  
Address (if other than above): \_\_\_\_\_ Home Phone: \_\_\_\_\_  
Business Phone: \_\_\_\_\_

Employer: \_\_\_\_\_ Position: \_\_\_\_\_ Phone: \_\_\_\_\_

**NOTICE OF PRIVACY PRACTICES**

A copy of our "Notice of Privacy Practices" is on display in the waiting room. If you would like a copy please ask the front desk, they will provide you with a copy at any time.

I acknowledge that I was given the opportunity to receive a copy of the "Notice of Privacy Practices" upon request.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Authorized Representative if applicable (please print) \_\_\_\_\_

HEALTH HISTORY

Welcome to our practice, as a new patient; please fill out the information below to the best of you ability.

Patient name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Chief Complaint: \_\_\_\_\_

Nature: \_\_\_\_\_ (example: sharp, throbbing, shooting, etc.)

Location: \_\_\_\_\_ (Where is the pain/problem specifically?)

Duration: \_\_\_\_\_ (How Long? When did it start?)

Onset: \_\_\_\_\_ (example: sudden, slow, etc.)

Course: \_\_\_\_\_ (Is it getting worse, better, or staying the same?)

Aggravations: \_\_\_\_\_ (What makes it worse? ex. shoe/gear)

Timing: \_\_\_\_\_ (Does the pain/problem occur at a specific time?)

Treatment: \_\_\_\_\_ (Ex. primary dr., clinic, over the counter meds)

Past Medical History Have you ever had the following: (circle "no" or "yes", leave blank if uncertain)

- AIDS or HIV...no yes
Anemia...no yes
Arthritis...no yes
Artificial heart valve...no yes
Artificial joints...no yes
Location? \_\_\_\_\_
Asthma...no yes
Back trouble...no yes
Bleeding tendency...no yes
Cancer...no yes
Circulation problems...no yes
Diabetes...no yes
Type 1 or type II
How long? \_\_\_\_\_
Frequent infections...no yes
GI disease...no yes
Gout...no yes
Healing problems...no yes
Heart disease...no yes
Hepatitis...no yes
High blood pressure...no yes
Kidney disease...no yes
Liver disease...no yes
Lung disease...no yes
Mitral Valve Prolapsed...no yes
Neurological disorder...no yes
Pneumonia...no yes
Rheumatic fever...no yes
Stomach ulcers...no yes
Stroke...no yes
Thyroid disease...no yes
Tuberculosis...no yes
Venereal disease...no yes
Any other disease...no yes
If so, What? \_\_\_\_\_

Table with 3 columns: Previous Hospitalizations/Surgeries/serious Illnesses, When, Hospital, City, ST

Medication (include non prescription) \_\_\_\_\_

Patient social history: Marital status, Use of alcohol, Use of tobacco, Use of drugs, Employment, Activity on feet

Family Medical History: Table with 3 columns: Age, Diseases (diabetes, heart, vascular, neurological, etc.), If deceased, cause of death

Bunion(s) ...no yes Hammertoes...no yes Flat feet .....no yes

**REVIEW OF SYSTEMS**

Please answer to the best of your ability.

**Constitutional Symptoms**

- Good general health lately.....no yes
- Recent weight change.....no yes
- Chills.....no yes
- Fever.....no yes
- Night sweats.....no yes
- Fatigue.....no yes

**Cardiovascular**

- Heart trouble.....no yes
- Chest pain.....no yes
- Shortness of breath with exertion.....no yes
- Swelling of feet ankles, hands.....no yes

**Respiratory**

- Frequent cough.....no yes
- Shortness of breath.....no yes

**Integumentary (Skin)**

- Rash or itching.....no yes
- Change in hair or nails.....no yes
- Varicose veins.....no yes

**GI**

- Abdominal pain .....no yes
- Heart burn .....no yes
- Vomiting .....no yes
- Yellowing of the skin .....no yes
- Bowel habit change .....no yes

**GU**

- Kidney dialysis .....no yes
- Increased urinary frequency .....no yes
- Currently pregnant .....no yes

**Eyes**

- Loss of vision .....no yes
- Blurred vision .....no yes
- Photosensitivity .....no yes

**Psychiatric**

- Memory loss .....no yes
- Panic attack .....no yes
- Any other psychiatric disorder .....no yes

**Neurological**

- Lightheaded or dizzy.....no yes
- Numbness or tingling.....no yes
- Paralysis.....no yes

**Endocrine**

- Glandular or hormone problem.....no yes
- Excessive thirst or urination.....no yes

**Hematologic/lymphatic**

- Slow to heal after cuts.....no yes
- Bleeding or bruising tendency.....no yes
- Anemia.....no yes
- Phlebitis.....no yes
- Past Transfusion.....no yes
- Enlarge glands.....no yes

**Musculoskeletal**

- Joint pain.....no yes
- Joint stiffness or swelling.....no yes
- Weakness of muscles or joints.....no yes
- Back pain.....no yes
- Cold extremities.....no yes

**Ear, Nose, Mouth, Throat**

- Difficulty swallowing .....no yes
- Difficulty hearing .....no yes

**Immunologic**

- Arthritic flare up .....no yes
- Hepatitis B carrier .....no yes
- HIV carrier .....no yes
- Seasonal allergies .....no yes

**Allergies**

- History of skin reaction or other adverse reaction to:
- Penicillin or other antibiotic.....no yes
- Novocain or other anesthetic.....no yes
- Aspirin or other pain remedy.....no yes
- Codeine or other narcotic.....no yes
- Betadine/iodine or other antiseptic.....no yes
- Other drugs or medication:

\_\_\_\_\_

\_\_\_\_\_

Other food or environmental allergies:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
Signature of patient or guardian Date

Doctor's Review:

\_\_\_\_\_  
Signature of Doctor

***Release of Information to Insurance Company***

Yes  No I hereby authorize release of information for insurance claim purposes. The information authorized for release may include information which may be considered a communicable or venereal disease, including hepatitis, syphilis, gonorrhea, HIV and AIDS

***Release of Information to patient's Physician and Family Members***

I authorize Dr. Kierstein, Dr. DiFrancesca and employees to release medical information (i.e. test results, appointments and information about medications I have been prescribed) to:

***Please check all that apply for times when the staff is contacting you by phone:***

- \_\_\_\_\_ Patient only
- \_\_\_\_\_ Patient and spouse
- \_\_\_\_\_ Anyone answering the phone

***I give permission for information to be left on my answering machine. Please check all that apply.***

- \_\_\_\_\_ Appointments at our office
- \_\_\_\_\_ Appointments with other Doctors or at the hospital
- \_\_\_\_\_ Test Results
- \_\_\_\_\_ Information regarding prescriptions I am taking or changes in prescriptions.

***I give permission for the following information to be sent to my Primary Care Physician:***

- \_\_\_\_\_ Office Notes
- \_\_\_\_\_ Proposed treatments to obtain a referral if a referral is needed.

***I give permission for the following information to be sent to my email account:***

- \_\_\_\_\_ Appointment reminders
- \_\_\_\_\_ Update of information requests

Signed \_\_\_\_\_ Date \_\_\_\_\_

## Patient Financial Policy

As you know, health care today is in a state of constant change. We will do our best to help you though any insurance problems you may have. To avoid this, we require every patient to present his or her most recent insurance card so we can have accurate insurance information on file. *If we do not have this information full payment will be required at the time of service.*

*In addition we are asking every patient, or guardian in case of a minor, to sign the following statements, which acknowledges your financial responsibility for services rendered.*

### Financial Responsibility of Patients

1. I understand I am responsible for all services rendered.  
\_\_\_\_\_ Initial
2. I understand this office will bill my insurance company; I am responsible for my yearly deductible, co-pays, and non-covered services. If payment is not made at the date of service I understand that a ten (\$10.00) dollar service fee may be incurred.  
\_\_\_\_\_ Initial
3. If this office does not participate with your insurance company, you will be responsible for all charges incurred at the time of the visit. As a courtesy to you, for expensive treatments a payment plan may be put into place.  
\_\_\_\_\_ Initial
4. I understand that if I am covered under a gatekeeper or capitated plan (Oxford Health and Bluecare); I need to obtain a referral from my primary care physical first. This office needs to receive the referral from my doctor before my scheduled visit. It is my responsibility to make sure this referral is current and complete; i.e. necessary testing and services need to be authorized. If the appropriate referral has not been received in the office by the time of my appointment; (1) I may cancel my appointment without penalty, or (2) I may choose to proceed with my scheduled appointment and I will be financially responsible for services rendered. Cancelled appointments will be rescheduled after the necessary paperwork is received and when we have an opening in our schedule.  
\_\_\_\_\_ Initial
5. I understand that there will be a \$50.00 charge applied to my account for established patients if I neglect to cancel an appointment by 9 AM on the day of the appointment or if I neglect to show for an appointment.  
\_\_\_\_\_ Initial
6. The Medical Assistance Program (Medicaid, Medicaid Low Income Adult, Community Health Network, etc.) will not cover all podiatry services provided to any member. By signing my name below, I am agreeing to pay for any and all non-covered podiatry services received at this office for any dates of service based on this Medical Assistance Program policy. This means that I am responsible for the unpaid (uncovered by insurance) portion of the services received at this office, even though I am or may be an eligible member of a Medical Assistance Program. By signing my name below, I am agreeing to receive and pay for any non-covered podiatrist service pursuant to section 17b-262-531(a) of the Regulations of Connecticut State Agencies should it be determined that I am or may be an eligible member of a Medical Assistance Program.  
\_\_\_\_\_ Initial

### Benefits to Physicians:

- Yes  No I hereby authorize payment directly to the physician of the surgical and/or medical benefits.
- Yes  No I also understand that I am responsible for any portion of my bill not covered by my insurance company.

I understand all of the above and hereby state the information is correct to the best of my knowledge.

Date: \_\_\_\_\_ 20\_\_\_\_\_

Signed: \_\_\_\_\_