

New Patients Welcome Clinton Family Dental

WE ARE DIFFERENT!!!

Have you ever been forced to spend hours of your precious time waiting at a doctor's office?

So have we, and we hate it!

That's why we have organized our practice around the principle of NOT keeping our patients waiting. Unlike most professional offices, we really pride ourselves on sticking to our schedule.

Do we ALWAYS run on time? Of course not. As a health facility, we are often dealing with emergency situations or encounter the unexpected during a treatment, but those situations aside, you will probably notice that more often than not, you will be seen at your appointed time. We will rarely keep you waiting more than 10 or 15 minutes, and if we do, we will make every effort to let you know what's going on. We truly respect your time, but to make this work for everyone, **WE NEED YOUR COOPERATION**.

If you come late for your appointment time and we take you late, we will be late on taking everyone after you, and that's just not fair, so we need you to be on time for your appointments. Planning to be here a little early is a great idea. Just as important, is keeping your scheduled appointments. Our doctors' schedules are usually filled about three weeks in advance and the hygienists are filled up a month in advance. We always have people waiting for appointments, and if you don't show up for your reserved time, or don't give us enough time to offer your time to someone else, our time is wasted- time that could have gone to a waiting patient- often someone in discomfort. Patients who abuse our time will be charged appropriately for wasted time (generally at the rate of \$100.00 per hour.)

The purpose of this form is to avoid any misunderstanding in the future, so we ask you to sign that you have read and understand our policy.

Thank You.

Signature

Date